

## **HEAD WAITER/HEAD WAITRESS**

We want to find enthusiastic individuals with a genuine passion to deliver great customer care and service.

Coast has quickly established itself as one of the leading restaurants in Wales set right on the golden sandy beach at Coppet Hall near Saundersfoot in Pembrokeshire. The restaurant was AA Restaurant of the Year for Wales in 2016 and has won numerous awards and accolades. Our Head Chef, Fred Clapperton earned and retained a Michelin star for several years at his previous establishment in Surrey.

Our Restaurant Manager, Ryan is now looking for a dedicated and ambitious Head waiter/Head waitress to join the team.

### **What we offer:**

- Package up to £32k including Gratuities and Pension.
- 4 day working week.
- Extra days worked paid.
- Gratuities evenly shared through Tronc system, currently employees enjoy up to 7k per annum.
- Pension provided through NEST.
- Eligible to be part of Seren Employee Profit Share Scheme.
- Genuine work life balance on 'Gower Peninsula, a recognised Area of Outstanding Natural Beauty' or 'in Pembrokeshire within/near the world renowned Coastal National Park'.
- Tailored training and development plan and financial support for attaining professional qualifications.
- Meals provided whilst on duty.
- Vast scope for career progression across our group of companies.
- Long service holiday benefit.
- Generous Employee Referral Scheme.
- Employee Assistance Programme provided by Hospitality Action.
- Annual Staff Rewards Scheme.
- Company Events.
- 30% staff discount off food and beverage at Beach House Restaurant Oxwich, Coast Restaurant Saundersfoot, Grove of Narberth and the Kiosk Café.
- £75 Employee and £190 Friends and Family room rate at Grove of Narberth.

### **A successful candidate will ideally have:**

- A clear passion to deliver an exceptional customer experience.
- Excellent experience in a fine dining environment.
- Good knowledge of wine, sprits, and cocktails.
- Be well organised with good attention to detail.
- Smart presentation and a friendly yet professional personality.
- A resilient nature and ability to work under pressure.
- A strong team work ethic.

The successful candidate will be joining an exciting business with a strong family philosophy and a highly experienced award-winning team driving for the highest standards of food and service. Together we work hard to achieve excellence in a supportive and fun working environment.

### **Interested....**

If so, we would love to hear from you. Please forward applications with a covering letter and CV's to our Group HR Manager Oliver at [oliver@serencollection.co.uk](mailto:oliver@serencollection.co.uk).

We look forward to hearing from you!